
eNEWS | AUGUST 2023



A MESSAGE FROM THE PRESIDENT

Kristian Pujol, M.A., CCPS | CALSPRO President

Dear Membership,

I hope everyone is enjoying summertime and staying safe out there. I am very excited about how well this year has turned out thus far for our association, thanks to your support and participation. 2023 has been a busy year back to the “new norm” and with the hard efforts of committee work and numerous volunteers, there are some important potential changes on the horizon that you need to be aware of.

There are three items I want to draw to your attention:

1. Bylaw Amendment Proposals (2) - both aim to change the current membership fee structure.
 - a. Will be sent out via email to each member (by August 22, 2023)
2. Town Hall (via Zoom) on September 7, 2023 – to specifically discuss these proposals in further detail.
 - a. Invites will be sent out soon by CAMS (our management office)
3. Annual Conference in San Diego on September 22-24, 2023 – Bylaw amendments will be voted on by the general membership.

Due to membership attrition and industry trends during the pandemic years, our association struggled financially and had to take “extra measures” (reaching outside of our normal revenue sources) to make ends meet. With concerns about our association’s long-term financial viability, a Blue-Ribbon committee was commissioned by the Board of Directors to research, assess and propose options for membership fee restructuring and potential new sources of revenue streams to ensure continuity of our core values.

Two proposals were submitted and discussed during our Board of Directors meeting in July 2023. They both have their merits, but they will both impact the CALSPRO membership significantly. A third option, of course, is not to make any changes but that will be up to the membership vote. I encourage you to be on the lookout for an upcoming CALSPRO email this month (will be sent by August 22, 2023) outlining the details for both proposals and please be sure to read them carefully. It is imperative that we are all in this together.

To better communicate and provide the entire membership an opportunity to discuss the proposed Bylaw amendments and answer questions (before potentially putting up for a vote at our annual conference), we will be hosting a Zoom Town Hall Meeting on September 7, 2023 (exact time TBD). Please be sure to set aside time to attend and/or have a representative from your office present. The more participation and involvement we have, the more fruitful and reflective the discussion will be across the board.

Finally, the two proposals will have to be submitted to the general membership as Bylaw amendments for consideration and voting during our annual conference. This year’s conference in San Diego is already going to be very exciting, educational, and engaging, but with these two proposed Bylaw amendments up for vote, it will be furthermore imperative that you attend to have your voice heard and represented at our business meeting.

I thank you in advance for your time and continued support to CALSPRO.

See you soon!



CONTINUING EDUCATION -- UPCOMING EVENTS

- August 8, 2023 | 5pm: Mini webinar presented by Larry Sukay with Patriot Insurance
- September 23, 2023: In person -- San Diego Conference

You may also [CLICK HERE](#) for our upcoming events:

Feel free to reach out to Robert Porambo at rporambo@knoxservices.com or 619-549-4853 if you have any questions.



2023 CONFERENCE UPDATE...DESTINATION SAN DIEGO!

By Dan Mora, 2023 Conference Committee Chair

Registration is open for 2023 Conference! This year, we are very excited to offer an accredited MCLE education schedule. We are focused on providing education from the most informed and experienced industry leaders. Topics include:

- Legislative Update
- Brave or Foolish - Call the Sheriff!
- Help Me Help You - Hear from County Clerks
- New Revenue - Writ Levies Demystified
- More New Revenue - Maximizing Photocopy
- Processing Serving Seminar
- Specialization Processing Serving Seminars

Not only will we have a world-class education line-up, don't miss the networking opportunities with affiliates and industry leaders. Our Friday night social is at-the-ballpark! Enjoy Petco Park, named the 2022 best MLB ballpark by USA Today, and the National League Division Winning San Diego Padres. In addition, our very own past-President Robert Porambo, San Diego native and rabid Padres' fan, will be honored with the Rosenthal Memorial Award.



Applause for the current Conference Committee!
 Dan Mora, Ken Hastings, Jackie Janney, Robert Porambo, Chad Barger, Michael Kern, Jenny Blevens, Stephanie Shoen, Kristian Pujol, Larry Kirlin

When: September 22-24, 2023

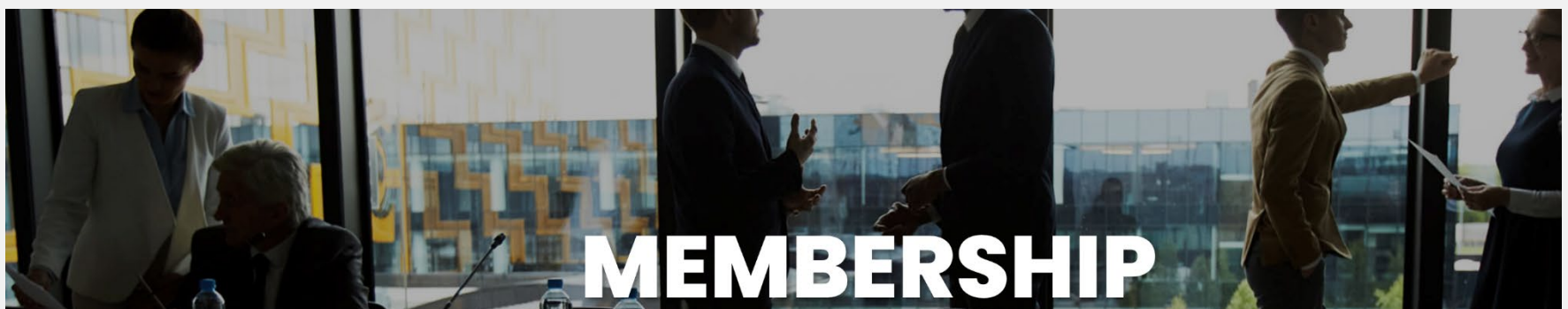
Where: Hilton San Diego Bayfront

Who: All legal support professionals

Why: Networking, learning, sun, baseball

[REGISTER HERE](#)

[VIEW BROCHURE](#)



MEMBERSHIP COMMITTEE UPDATE

Vendor Members: Vetted and Ready to Serve You

You may not think of vendor members as a benefit of your CALSPRO membership, but each one has been hand selected to provide you with the services you need to run your business. Review the information below on each current vendor member. For more contact information, visit the CALSPRO vendor member web page [HERE](#).

Philadelphia Insurance Company: A one-stop shop for all your surety bonding needs. Bonds written to support CALSPRO members include: Legal Document Assistant, Notary and Notary E&O, Process Server, and Photocopier bonds. Bond requests can be submitted in minutes via the CALSPRO simplified online application. To request a bond, click on the Resources Tab from the Member Dashboard and select Surety Bond Request to complete your application or simply [CLICK HERE](#).

Verliance, Inc.: A privately held collection service founded in 1999 and has remained under the same ownership since inception. Verliance was born on the idea of providing clients with a collection firm they can trust to get immediate results. They are business professionals, just as you are, and they believe in the importance of customer service, first and foremost.

Top Priority Couriers, Inc.: For nearly a quarter of century, Top Priority in cooperation with CALSPRO, has provided courier service to a vast majority of CALSPRO members. This service facilitates sending/receiving correspondence to any CALSPRO member that is also a member of Pouch system (E-System). Once a member of Pouch System, for a fixed low monthly cost, our courier will stop at your facility Monday through Friday to pick up or deliver items to/from other pouch members. Subscribers receive discounted rates for shipping to non-CALSPRO members in California, Arizona, and Las Vegas, where we provide service.

Green Filing: They believe that e-filing in courts should be easy, simple, and fast so that attorneys and their support staff can work smarter, not harder, and focus on providing the first-class legal support they provide their clients.

[J.D. Ostdiek Insurance, Inc.](#): Since 1978, they have provided insurance services including health, life, group health, disability, long-term care, and financial services. They make it easy and convenient to find insurance and cover what's important to you. Their programs are customized to provide clients with exactly what they need.

[Yergey Insurance](#): They are pleased to provide insurance to process servers across the country. As a process server, duties can include skip-traces and attorney services. These duties are performed while protecting the privacy of the individuals being served. Yergey Insurance has been providing insurance to meet the needs of process servers for over twenty years. At Yergey Insurance Services, they work with local, state, and national organizations to provide outstanding products and services to their membership and to the industry at large.

[Patriot Risk & Insurance](#): Delivers professional insurance and risk management services to companies of all sizes as well as to individual clients. Patriot leverages decades of experience and longstanding carrier relationships to tailor solutions for unique risk management issues and insurance challenges. These relationships allow Patriot to negotiate comprehensive coverage at the best price possible.

[ServeNow.com](#): They are a prescreened network of local pre-screened process servers. Their primary goal is to help paralegals, law firms, collection firms and other legal professionals find qualified process servers. They are the most visited and trusted resource for process servers on the web.

[Crackerjack](#): Established in 1980, Crackerjack Promos is a promotional products company located in Port Jefferson, New York. We "Imprint the Minds" of your clients and prospects with a myriad of creative, targeted, and cost-effective custom imprinted promotional products branded with your logo, theme or message. Our promotional products are solutions for various marketing applications including driving traffic to your trade show site, commemorating corporate events, building direct mail response, saying "Thank You" to valued clients and prospects, providing employee incentives and awards, developing brand awareness, and launching new products, just to name a few. No other form of advertising has the staying-power of a custom imprinted promotional item!

[Bluebird Office Supplies](#): They are a service-oriented local discount office supplies warehouse serving a variety of businesses and office environments. They specialize in legal, medical, and accounting office supplies. In business since 1982, Bluebird Office Supplies carries over 58,000 products ranging from office furniture, breakroom supplies, inks and toners, binding supplies, filing products, exhibit tabs, customized products and so much more.

[LegalConnect](#): The leading legal service management software designed to power the modern legal support service provider. LegalConnect gives attorney service providers the advantage of an end-to-end software solution – including customers, orders, documents, vendors, billing and reporting. LegalConnect also enables eFiling & eService capabilities. LegalConnect is privately held with headquarters in Chino Hills, CA.

[Tristar Software](#): They provide powerful programs for service of process, records retrieval, e-filing and private investigations. Their software is built on three decades of industry knowledge and is kept continuously updated to meet your business needs.

[Legal Language Services](#): They assist in hundreds of thousands of legal proceedings including hearings, mergers and acquisitions, government applications, and workers' compensation claims. Their professional staff is expert in legal interpreting, translation, and transcription in 200+ languages and dialects. LLS also provides ancillary services such as non-emergency transportation, monitoring of surveillance, and cataloging of discovery documents.

2023 NAPPS DONALD C. 'MAC' MACDONALD AWARD

It is with great pride and joy we share that on April 22, 2023, at the NAPPS annual conference in Philadelphia, Pennsylvania, our very own Michael Kern received the NAPPS Donald C. 'Mac' MacDonald life-time achievement award!

The award was presented during the Saturday night banquet by NAPPS co-founder Andy Estin who has been a great friend and mentor to Michael Kern for many years and to many of the current and past CALSPro Board members. Michael's wife Sheri Kern, son David Kern, daughter-in-law Kaitlyn Kern, and close friends were there by Michael's side to receive this great honor. We are so thrilled to see Michael receive this national recognition for all his contributions and dedication to the legal support industry. Only four Californian's have received this award since its establishment in 2001. Past California recipients include Andrew R. Estin (2004) who presented the award to Michael, Thomas J. Bowman, Jr. (2006), Tony Klein (2010), and CALSPro (2012).

According to the 2022-2023 NAPPS Annual Membership Directory: The Donald C. 'Mac' MacDonald Award is the highest honor acknowledged by NAPPS. Not necessarily given every year, it is given to those who go above and beyond what is expected in this profession when deserved.

The inscription reads:

"In appreciation for the uncompromising dedicated service, exceptional visionary insight and focused unwavering leadership for the betterment of the National Association of Professional Process Servers."



Congratulations to Michael Kern! Your CALSPro family is very proud of this great accomplishment!

TWO CASES ABOUT CLERKS REJECTING FILINGS

By Andy Estin

Quote from Rojas: "It is difficult enough to practice law without having the clerk's office as an adversary. Here, paltry nit-picking took the place of common sense and fairness."

Carlson v. Department of Fish & Game (1998) 68 Cal. App. 4th 1268 [80 Cal. Rptr. 2d 601]

[No. B105789. Second Dist., Div. Two. Dec 18, 1998.]
KEITH ARTHUR CARLSON, Plaintiff and Appellant, v.
DEPARTMENT OF FISH AND GAME et al., Defendants and Respondents.

[Opinion certified for partial publication. fn. *]

(Superior Court of Los Angeles County, No. SC037173, Lorna Parnell, Judge.)

(Opinion by Zebrowski, J., with Fukuto, Acting P. J., and Nott, J., concurring.)

COUNSEL

Bourdette & Partners, Christopher L. Haberman, Philip C. Bourdette and Andre P. Gaston for Plaintiff and Appellant.

Daniel E. Lungren, Attorney General, George Williamson, Chief Assistant Attorney General, Margaret A. Rodda, Assistant Attorney General, Richard J. Rojo, Barbara A. Noble, Helen G. Arens and Raymond L. Fitzgerald, Deputy Attorneys General, for Defendants and Respondents.

[READ MORE](#)

Court of Appeal, Second District, Division 6, California. ROJAS v. CUTSFORTH

Shannon ROJAS, Plaintiff and Appellant, v. Craig Elwin CUTSFORTH, Defendant and Respondent.

B119159. No.
November 03, 1998

Richard M. Lester and Randolph M. Hammock, Encino, for Plaintiff and Appellant. Barry Bartholomew & Associates, Linda Bergus and Deborah A. Levine, Woodland Hills, for Defendant and Respondent.

The clerk returned Plaintiff mailed a complaint to the clerk for filing. the unfiled complaint by mail because a declaration for court assignment was not signed and the summons contained the address of the wrong branch of the court. The trial court denied In the meantime, the statute of limitations passed. plaintiff's request for a nunc pro tunc filing of the complaint and granted defendant summary judgment on the statute of limitations.

Plaintiff's counsel said, "If there is a case that needs to be reversed, it We agree and reverse. is this one."

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Sacramento, CA 95833
(916) 239-4065
info@calspro.org

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- Kraig Vorsatz, Gotcha Legal Services, San Mateo
- Robert Porambo, Knox Attorney Service, Inc., San Diego
- Kristian Pujol, One Legal/InfoTrack US, Petaluma

VENDOR MEMBER SPOTLIGHT

Bluebird Office Supplies

Did you know that one of CALSPro's Vendor Members is the leading provider of tabs and production supplies to the California legal community? But it's not just tabs that makes Bluebird great. They offer online ordering and same day shipping. That means you can order today and have your supplies tomorrow in most California cities. If you happen to work in LA or San Francisco, you can visit your local Bluebird for same day pickup.

[CLICK HERE](#) for additional information about Bluebird.

Bluebird has a special offer for CALSPro and LPI members. New customers who register for a Bluebird account in 2023 will receive a free 8 GB flash drive with their first order of \$95 or more. All members will receive wholesale pricing, not the standard pricing displayed online. When you are ready to open an account, contact customerservice@bluebirdonline.com. Mention your CALSPro or LPI membership to receive the discount.

Please support a CALSPro vendor member and sign up for a Bluebird account today!



Bluebird Office Supplies

www.bluebirdonline.com

West LA: 310-477-0700

Downtown LA: 213-742-1600

Santa Ana: 888-477-0700

San Francisco: 415-777-0722

THANK YOU CALSPRO VENDORS



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